



St Louis
Home Care

Home Care News

March /April 2023

CEO News

We have had a busy start to 2023 – does not look like slowing down anytime soon!

Here at St Louis, we are continuing our renewable energy campaign, taking delivery of three new Toyota Corolla hybrid vehicles in December for use in providing services to our Home Care clients. Three new Toyota RAV 4 hybrids are also due to arrive March 2023. These will replace our older vehicles. St Louis intends to transition to all plug in EV/hybrids and pure EVs from 2025.

We have also had additional solar panels and Tesla batteries installed at both St Louis Nursing Home and St Louis on Sea. Our first bill in Summer heat for St Louis on Sea was in credit which was great news for residents, the environment and shareholders! I highly recommend Class A Solar who do all our installs.

St Louis was recognised in a recent article in the Adelaide Advertiser as having the 3rd best meal survey results in SA. This was part of the national “Resident Experience Survey” commissioned by the Department of Health for star ratings of 100% of nursing homes in Australia and is due to be done again in March this year. Well done to Anthony Bruce and his loyal team in the kitchen.

Please be aware of the new Aged Care Code of Conduct was introduced 1st December 2022. All St Louis staff have received training regarding this. A copy of the code is attached to this newsletter.

In other changes in Aged Care, the Serious Incident Response Scheme (SIRS), has been extended to include Home Care from December 2022. Further information is also attached.

Building at St Louis

St Louis Nursing Home building works have finally commenced with demolition of the house at 17 Foster Street. A 10 bed wing will be constructed adjoining the existing home with expected completion in November 2023. At present, this is a dusty and noisy process and I extend my apologies for any inconvenience and disruption during this difficult stage of the build process. This was discussed at today’s resident’s meeting where I raised the emergency procedures, and the noise and disruption. The overall feedback was that residents enjoyed watching the work. Heavy Hydraulic hammering should

cease today with removal of the old slab. Also at the resident’s meeting today I stressed to the residents should they experience any discomfort from noise or vibration to immediately bring this to the attention of staff including myself or Jane Gartner and we will address their concerns.

The St Louis Homes model (as per St Louis on Sea in Victor Harbor) is expanding with Council approval granted for “St Louis on Greenhill” in Burnside with expected completion in June 2025, and “St Louis on the Coast” on the Esplanade in Aldinga due to commence construction in May 2023 with expected completion in May 2024. These homes will be focused on caring for those living with younger onset dementia, offering accommodation for up to 8 residents in each home. We already have strong interest and a wait list for both homes. If you know of anyone who would be interested in being added to the wait lists for either home, please contact 8272 3344 to leave their contact details.

Maris Naish, CEO



Builders and residents are always happy for a chat when we pass on our morning walks!



Comments and Complaints:

If you have any concerns or requests in regards to how services have been/are being provided by St Louis, please contact:

Rhian Hogg

T (08) 8332 0950

Email: rhian@stlouisagedcare.com.au

or your Home Care Coordinator.



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Training at St Louis Home Care:

Both the Adelaide and Victor Harbor Care Worker staff attended our monthly staff meeting where they received important training for both Code of Conduct and SIRS (Serious Incident Response Scheme). The staff had the chance to ask questions and collaborate as a team to ensure that St Louis Home Care meet all the necessary quality standards. The training was facilitated by PHI (Preventing Harm Initiative).

Defensible Documentation training was also conducted in February by PHI in addition to COVID-19 Infection Control training provided by the Australian Government and monthly Medehealth online training August 2022 -February 2023 covering: Aged Care standards, Antimicrobial Stewardship and Customer Service Introduction; Dementia D-escalation techniques; Working alone with Care recipients; Palliative Care recognising end of life; Infection prevention and control; Wound Care in elderly; Workplace Health and Safety; Workplace Diversity; Preventing Falls; Manual Handling; Understanding COVID-19 for Aged Care Workers SA. COVID-19 Infection Control training – Australian Government.



Thank you Dianne, and wishing you a happy retirement!

Dianne Barrett commenced with St Louis in January 2010 as a Home Care Worker and has been assisting St Louis clients to live a fulfilled within their own homes up until her recent retirement on the 20th January 2023. Dianne has been a dedicated member of staff and has had a significant impact on the lives of several elderly clients. We wish Dianne well for her retirement.



St Louis on Sea

Residents and staff took advantage of the beautiful weather and a front row seat to see the Tour Down Under wizz past the front door!



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