



St Louis Newsletter

November/December 2017

Nursing Home Social Program

Footy season has finished for another year. Sadly the Crows weren't able to win the Grand Final but well done to them for getting that far. Congratulations to Aman, Jo and Anthony who were the winners of this years Nursing Home footy tips.

November is a busy time here at the Nursing Home. On the 7th, we will be celebrating the Melbourne Cup. We will have sweeps, hat parades and a race day afternoon party.

Remembrance Day is on the 11th and we will remember the fallen with a morning tea and a minute's silence. The 20th we will be putting up our Christmas Decorations so please pop in and have a look at them.

Our Carols night will be on Tuesday the 28th of November. We decided to change it from December which is always such a hectic time of year.

Thank you to Mrs Pellow's daughter, Kate, who works at St Peter's Cathedral. She has kindly invited us for carols and morning tea on the 30th of November.

December will be filled with Christmas spirit with carol singers and the resident's Christmas lunch will be held on the 15th of December.

Anne – Nursing Home Social Programs

St Louis Nursing Home

St Louis is happy to announce that the Australian Aged Care Quality Agency has recently advised St Louis that our accreditation has been extended for an additional 12 months due to our history of "consistent and sustained compliance with the Accreditation Standards".

St Louis Nursing Home accreditation will now continue until March 2019, and we expect our next accreditation site assessment to be completed in December 2018. St Louis welcomes your feedback at all times, so please contact Sue or Melissa if you have any queries or concerns.

St Louis has recently launched a new web site – please take a moment to have a look and let us know what you think! If you mislay a bus trip calendar, they are also available on the web site

Maris Naish, Administrator



'Thumbs up' for our accreditation



Lunch bustrip before grand final



Myrtle and her son Ian, 105th birthday



Flower arranging activity



More flower arranging activity



Trip to Ashtons Circus

Comments and complaints Feedback: If you have any feedback positive or negative, please don't hesitate to let us know. St Louis Aged Care, 21 Foster Street, Parkside SA 5063. *Thank you*

St Louis Nursing Home
21 Foster Street, Parkside SA 5063 (08) 8272 3344
St Louis On Blyth - Retirement Units Parkside
34-36 Blyth Street, Parkside SA 5063 (08) 8272 3344



Adelaide Home Care Social Programs

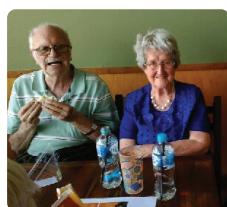
Our bus trips have been plentiful and I hope the venues have been of interest to many of you. If there is somewhere you would like to visit for the first time or revisit (as it's always been a favourite) then please give me this feedback. These bus trips are meant to be all about you. YES, YOU!

Last month we visited the zoo with Frank and Suzie and a great day was had by all. We also had a wonderful afternoon tea at a local bakery which was lovely and quiet so everyone could engage in the conversations. The lunchtime concert at Elder Hall was music to our ears but I must remember to get there earlier. We all had our running shoes on in the end.

I'm really looking forward to the next couple of months' bus trips. Have a look through the calendar and if something slightly catches your eye or makes you smile then please contact me on **8332 0950** and ask me to add you to our list. There are many health benefits of getting out and about so come and see if it works for you.

Finally, we have puzzles waiting to be borrowed from our Marryatville office. Please ask your carers to bring you one at their next visit. I take this opportunity to wish all of our bus trippers and potential bus trippers a safe and joyous Christmas season. I'm excited for where our bus will take us in 2018.

Sarah – Home Care Social Programs



A reminder . . . With summer rapidly approaching we would urge all our home care clients and families to review arrangements for extreme heat, blackout and bushfire emergencies. If you require any assistance with preparing and emergency plan, do not hesitate to contact your coordinator. **Maris Naish, Administrator**

Home Care Account Queries

We are working to improve resolution of CDC Statement and Invoice queries. If you have any queries regarding either, please call **8332 0950** and speak to your coordinator. They will try and resolve any issues with you. If your coordinator is unable to assist, they will then direct your query on to Trea and Andrea.

Victor Home Care Social Programs

October was a busy month for the social club in Victor Harbor. A very successful High Tea was held at the Victor Harbor office, as well as a lovely carvery lunch at the local hotel, but the most popular event was definitely the mystery bus trip, with clients being very excited and surprised when arriving at the Monarto Zoo. Despite the temperature reaching almost 32 degrees, a great time was had by all!

Staff Training and Education at HCP

Hello St Louis Family. Well it has been a very busy time since commencing my role of RN Staff Educator in the Home Care Team and I can assure you it is only going to get busier.

One of the most important and immediate areas of concern I have been looking at is: Do your Home Care Workers have current up to date training in Medication Administration and Infection Control?

As those of you who receive this service, would know these are two areas that require constant updating and refreshing of staff knowledge and skills. I am now very happy to report that all Home Care Workers with their Certificate 3 are now fully trained, refreshed and signed off in both of these areas. If you have any issues or concerns, please feel free to contact me so we can work to improve our service collaboratively.

The next area I will be addressing is Documentation. I hope to be able to report similarly exciting news in the next newsletter!

Danni – Nurse Educator

St Louis Home Care Adelaide

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St Louis Home Care Victor Harbor

31 Victoria Street, Victor Harbor SA 5211 (08) 8552 1481

St Louis Private Home Care - no waiting list

Adelaide (08) 8332 0950 Victor Harbor (08) 8552 1481

www.stlouisedagedcare.com.au

AGED RIGHTS ADVOCACY SERVICE (Inc)

(08) 8232 5377 email: aras@agedrights.asn.au

DEPARTMENT OF HEALTH

Aged Care Complaints Commissioner.

Telephone (free call) 1800 550 552



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